



EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

The graphic features several gold coins with inscriptions: 'COMMITMENT TO ADD VALUE', 'COOLSYS', and 'INTEGRITY'. The background is a light blue gradient with a subtle pattern of coins.

2019 Quarter 1 WINNERS!

Angel Murillo, Service Tech Level 3: Service Excellence

As the most senior tech I watch Angel grow and become a very well-rounded tech and very reliable . He never lets me down. Always exceeds my expectations. He exceeds the level that is. *-Nominated by Ken Solis, Service Tech Level 8*

Sean Ostrand, Project Manager: Attitude

Sean has really helped me out as I just became a foreman. He has taken on the role to make my promotion and first job less stressful by being there to guide me though any questions I have. *-Nominated by Frank Cimmarusti, Foreman-Refrigeration*



Pictured: Scott Barrett & Sean Ostrand

EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

**SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE**

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Danny Andujo, Service Tech Level 6: Service Excellence

Danny has been an excellent service tech in the field, also is very customer oriented, he has guided me to becoming a better tech overall, I nominate Danny because he also works very hard and goes above and beyond. *-Nominated by John Michael De Costa, Service Tech Level 2*

Daniel Andujo, Service Tech Level 6: Service Excellence

Always willing to help when needed. *-Nominated by Anthony Heredia, Service Tech Level 3*

Danny Andjuo, Service Tech Level 6: Commitment to Add Value

Danny is what I call my "tech support". I can call him for anything I need help with and he is always willing to take the time to help me make a diagnosis. Danny has told me repeatedly that any information he had is for me to use. Danny helps his team be better. I'm happy to have him as my lead. *-Nominated by Jake McElroy, Service Tech Level 3*

Danny Andujo, Service Tech Level 6: Attitude

Danny is always a phone call away and always pushes himself and others to do the right thing and go the extra mile. Because of Danny I have become a better tech and have built confidence in myself in the field. *-Nominated by Ryan Marchesi, Service Tech Level 4*



Pictured: Ron Johnson & Danny Andujo

EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

**SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE**

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Don Perez, Service Tech Level 8: Commitment to Add Value

In Q1 of 2019 Don has taken on extra duties including start up responsibilities in another region when they were asking for help. Don stepped up and worked 7 days straight through the weekend to get two high priority start ups back on track. Don also at the last minute when asked to facilitate tech skills classes he stepped up even though he had never ran an actual class before. Don put in the extra time to prepare and his level 4 tech skills students passed with flying colors. This was definitely Don Perez stepping up for so cal service, and shows Don's commitment to add value to Source Refrigeration. Don has a great attitude in his desire to do his part in helping our team grow and help our company achieve our goals. -

Nominated by Ron Johnson, Service Manager



Pictured: Ron Johnson & Don Perez



2019 Quarter 1 WINNERS!

Josh McCord, Technician, IT Support: Service Excellence

Josh can always be relied upon to help in emergency situations! There have been so many times when I get to the office around 6:15am and the office is down or another crazy situation is going on and Josh not only always answers his phone or email when I reach out to him but he jumps on the issue right away to work to resolve it! I can't tell you how thankful I am that Josh is on the I.T. team! *-Nominated by Jaclyn Ramirez, Manager, Billing*

Josh McCord, Technician, IT Support: Service Excellence

When our Miami office location moved, we needed assistance with the new network setup. Josh came to Florida and got everything set up for them. We had some issues with the billing (account mixup) and he jumped in and took care of that and got us back up and running the same day. We had issues in our Fort Myers office in the same month and he was on the phone with that service provider as soon as they were open. He is ALWAYS available to assist us when we have any network issues and is courteous, prompt, and efficient in his service to ensure we remain operational and are capable of "getting the work done"! *-Nominated by Veronica Dang, Regional Business Operations Manager*

Stephanie Villalobos, Coordinator, Wireless: Service Excellence

Stephanie's patience and professionalism is Outstanding, guiding me through factory phone settings and back on line deserves praise , she's humble and sincere and completed her task wonderfully , I'm great full I worked with her *-Nominated by Enzo Magnani, Service Tech Level 4*





EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

The graphic features several 'Value Coins' in the background. One coin is inscribed with 'COMMITMENT TO ADD VALUE' and 'CoolSys'. Another is inscribed with 'INTEGRITY' and 'PROMISE TO PROTECT OUR COMMITMENT'. The background is a light blue and white pattern.

2019 Quarter 1 WINNERS!

Phil Norman, Sr. Business Analyst: Service Excellence

Phil has been instrumental in driving GP finance project and support for customers. He persevered with Avatax project for almost 2 years and showed commitment to complete and see it through. He also worked closely on the banking project to make it a success. He single handedly handles the support and project coordination for all finance GP related work and shows commitment towards service excellence. He is extremely dedicated to the mission and values of CoolSys and strives to do his best everyday. Congratulations Phil for this award you deserve it. *-Nominated by Nishat Shaikh, Director Applications*



EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Michael "Shawn" Roland, Service Tech - Level 6: Attitude

Shawn is a Keystone to the Twin Falls shop and customers. He constantly demonstrates an "endeavor to persevere" attitude with a smile on his face. Shawn is always the first to help others, whether customer or co-worker. He is a friend to all, with an almost noxious attitude to make a bad day better and good day fantastic! I have never met anyone with a better can-do attitude.

-Nominated by Tyler Bullock, Service Supervisor



Dan Churchill, Service Tech Level 6: Attitude

for great attitude last couple of months on grocery outlets in mammoth and bishop and nutrisystem in Reno and Walmart 3739 Dan has a awesome attitude with the help he has provided on startup and answering questions any hour day or night and never being in a bad mood or attitude. Source is very lucky to have a guy like dan working here and I want to make sure he is acknowledged for his attitude thank you

-Nominated by Jay Gill, Install Supervisor

EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Gilberto Rivera, Service Tech Level 5: Service Excellence

Gilbert has come to PDX for Weeks on end now to help in a real time of need. he's an extremely hard working and more the willing to do what it takes to get the job done. he's taken the on call for the entire time his been here and is willing to do anything that's been asked of him. *-Nominated by Kevin Royall, PDX Service Manager*

Gilberto Rivera, Service Tech Level 5: Service Excellence

Gilberto has been helping out our service branch for around 70 days and has been oncall for pretty much all of them he shows extreme drive to help us when we are short handed. All the customers here in Portland have had great things to say about his work and ability for first time fixes. *-Nominated by Flagan Abernathy, Service Tech Level 6*



Pictured: Corey Kastama, Gilberto Rivera,
& Kevin Royall

EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Jerod Smith, Service Coordinator: Attitude

I worked on a project with Jerod that required the Donlen GPS devices to be returned. Jerod followed the instructions that I had provided without any questions. As it result, it saved the company thousand's of dollars by getting the information that was needed in a timely fashion. I can always count on Jerod for help when I need it. I appreciate Jerod's good attitude and the willingness to get things done. Jerod is a valuable employee and I appreciate all of his efforts. -

Nominated by Lisa Andersen, Fleet Manager

Russell Black, Senior Purchasing Agent: Commitment to Add Value

Since I started working for Source as a purchaser in the Phoenix office, Russ has made him self available to answer any questions I or any other purchaser may have no matter how busy he is. He also takes time out of his busy schedule to help any tech that may call in with questions. Russ has a lot of experience in our purchasing department as he was a tech in the field and his knowledge and experience helps us tremendously. He is a huge asset to our team and his help is greatly appreciated. -

Nominated by Robin Martinez, Purchasing Agent



Pictured: Jerod Smith and Russell Black

EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE

They're just words until YOU put them into action!

2019 Quarter 1 WINNERS!

Enrique Martinez, Supervisor Service: Service Excellence

Enrique Martinez is a superb supervisor. Whenever you are working late at night and come in a pickle just happen not to know what to do. He is just a phone call away in all hours of the night or day time. Once you call he won't answer but calls you right back and that has to be impossible for a supervisor. He is a guy that you can always lean to and has your back 100% no matter the circumstance. You can ask anyone of the San Antonio branch about him and no one will talk bad about him he is just that great. We are all lucky to have a supervisor like Ricky always ready to get his hands dirty and first one on the job and the last one out. Shoot if we had more Ricky's in this company I would probably be out of a job! *-Nominated by Francisco Acosta, Service Tech Level 4*



Pictured: Enrique Martinez & James Wheatley

Brett Wetzel, Service Supervisor: Commitment to Add Value

Brett Wetzel constantly goes above and beyond to provide the best service and training for the company. He's always there with knowledgeable solutions for any tech to call. He's an invaluable asset to the company. *-Nominated by Jaremy Gray, Service Tech Level 5*

Justin Pope, Service Tech Level 5: Commitment to Add Value

Justin has been a great guide in helping me talk out issues that I am seeing with no idea on proper direction on a repair. Has helped me to reach a conclusion to most all my questions. And he is a great individual *-Nominated by Scotty Morgan, Service Tech Level 3*



2019 Quarter 1 WINNERS!

Jesus Garcia, Foreman- Refrigeration: Commitment to Add Value

Customer(Walmart) has been requesting for us to work in the state of Kansas and For this to be possible a Kansas state Journeyman License needed to be obtained and Jesus on short notice studied and passed this test while still working nights and sometime long days on local job responsibilities. Jesus stepped up in a big way to make this happen!
-Nominated by Tim Mello, Installation Manager



Alex Burkhardt, Customer Account Specialist: Commitment to Add Value



Alex Burkhardt has stepped up and been amazing at helping me in the California area. I know this can be a challenging area of which I myself am still learning the territory so when I get into a situation he tries to help me find a contact to respond as needed to a site. Thank you!

Amy Schmidt, Manager Facilities Operations, Corporate Real Estate

Thanks for taking the time to point this out and sharing the positivity, I also echo your assessment of Eric, Alex and Coolsys as a whole. I look forward to the on going partnership.

Rick Stevens, Regional Manager, Real Estate

-Nominated by Eric Amelunke, Specialist, Customer Account

Pictured: Camille Cox & Alex



2019 Quarter 1 WINNERS!

Juan Chavolla, Graphic Designer: Attitude

Juan's contagious positive attitude has contributed to an amazing experience here at CoolSys. We've been working together on the Showpad integration project with Salesforce (and it's only my second week with the company) but his professionalism and commitment to delivering quality has been the best I've seen in a very long time. I feel very grateful to have him as my colleague. *-Nominated by Denise Lux, Salesforce Administrator*



Pictured: Denise Lux, Juan Chavolla, and Mike Ochoa

Joshua Dibble, EMS Manager: Attitude

Josh has been very intentional about maintaining an authentically positive attitude within the workplace. He is regularly walking around the office, letting people know how thankful he is for their hard work, and boosting morale. He is all-in for Source/CoolSys, and no matter how many changes occur he remains positive and endlessly upbeat while building those up around him. He is essential to maintaining our sense of community and morale in the Southeast Branch, and is an asset to our leadership team! *-Nominated by Tasha Renegar, Construction Coordinator*



2019 Quarter 1 WINNERS!

Andrew Dawkins, Service Tech Level 5: Commitment to Add Value

I started with source back in August and was making a transition from light commercial refrigeration to supermarket. Andrew has made this transition much easier for me. His knowledge of Racks and his photographic memory of virtually every site we have has been helpful beyond words. He extends his helping hand to everyone on our team even when he is off work, I truly believe I am sending this nomination on behalf of all technicians at Source Jacksonville. If it were possible, I would choose all the value options listed above for Andrew. *-Nominated by Richard Hoffman, Service Tech Level 5*

Deane Ellis, Service Tech Level 5: Service Excellence

Deane has helped solidify our position with Aldi in Florida. His commitment, quality of work and thoroughness has opened the door to Aldi possibly giving Source additional service stores. He truly cares about our customers and representing us in the best way. *-Nominated by Bill Ackerman, Enterprise Account Manager*

David Shever, Foreman- Refrigeration: Attitude

Dave is a foreman in the Southeast that I believe is a role model of the attitude that all foremen should have! He always looks for the best in the people under him, and plays to their strengths while maintaining the highest quality of work on his jobsites. He is a leader for his team, motivating and upbeat, everyone I've met respects him and enjoys working with him. He embraces change, likes a challenge, and is always there to offer encouragement to all levels of employees. It's a pleasure having him in the Southeast! *-Nominated by Tasha Renegar, Install Coordinator*



2019 Quarter 1 WINNERS!

Lindsey Prano, Payroll Representative: Commitment to Add Value

Lindsey started with the company in 2015 I think, and right out of the gate I admired her eagerness to get things done. I have enjoyed working with her and monitoring from a distance her ability to get up to speed with our Payroll and all of my direct report techs with payroll challenges. Then when CTC kicked in so did the need for hands on help with those who just couldn't get the process down pack. She has copied me on replies and kept me in the know. She is a great asset for this company and I am happy that she and I are on the same team. From my view she represents the company well. *-Nominated by Collis Montgomery Jr, Installation Supervisor*



Patricia Hoff, Senior Representative, Billing: Commitment to Add Value

Both Wes and I feel that, Patti is always going above and beyond collecting the needed information & paperwork to get her billing done & disputed payments resolved. She happily assists us in any way possible, with all problems or questions we may have with refrigerant events. She is a great asset to our company. *-Nominated by Susie Sanchez & Wes Seagroves, Coordinator, Operations*



Pictured: Jennifer Jurk & Patricia Hoff



2019 Quarter 1 WINNERS!

Georgina Ortega, Senior Payroll Representative: Service Excellence

This is my first time doing an internal transfer that included relocation bonus. Employee, Sean Dean (Svc Tech) is relocating from CA to TX and wants to continue his career within the CoolSys family. His current manager, Ron Johnson (CA) and Service Manager, Jason Edwards (TX) talked about Sean's situation and Jason wants to hire him for the Dallas location. They were all in communication on transfer date and relocation assistance. I reached out to Cece on Monday for guidance and explained to her that Sean needs the relocation check before Friday and what steps are needed to get this process started. We submitted an HR Request so it can be routed for approval. I emailed Georgina Ortega from Payroll to give her a heads up that an HR Request will be heading her way for a relocation check. I was so anxious and not fully fluent on this process so I walked over to her desk to get a better understanding. Yes, I know I'm crazy and should give it a minute before I walked over. Georgina happily and patiently explained to me the whole process from HR Request submittal all the way through when it comes to her. Her calm demeanor and thorough explanation put me at ease and she assured me that his check will processed and ready as soon as possible. I checked in with Sabina & Garmen Tuesday afternoon and the HR Request was approved/finalized. Georgina emailed me that evening to let me know that Sean's check will be ready for pick up Wednesday after 11AM. I was so relieved and happy that this whole transfer and relocation bonus process went through so smoothly. Georgina provided impeccable customer service and made this experience great for me and also for Sean! He got his check on time and had a great internal transfer experience. Thank you Georgina for your support, effort and also being so patient with me. Thank you for all you do. Special shout out to Lindsey Prano. Her quick response to my email and graciously providing me the payroll calendar. Thank you Payroll Department!!!-Nominated by *Nancy Uong, Corporate Recruiter*

