

VALUE COIN RECOGNITION PROGRAM

What is the Value Coin Recognition Program?

The Value Coin Program is a way to recognize associates for <u>exceptional</u> performance and for behavior that demonstrates CoolSys values of:

- Excellence in Service
- Integrity
- Commitment to Add Value
- Attitude

What behaviors qualify?

- Achievements, behaviors, and actions described as <u>above and beyond</u> the expectations of the role, requiring significant discretionary effort
- The behavior being recognized is easily seen by others as outstanding
- Through their actions, the employee is a role model; other employees would aspire to achieve at this level
- Results and actions are sustained

Coin Value

- Coins are a symbol that the employee has demonstrated exceptional behavior and performance and has behaved as a role model
 - Value Coin recipients will receive a coin representing the value they were nominated for, the story of their nomination, a \$100 visa gift card, and recognition in CoolTimes.
- After ANY 4 coins are received by one employee:
 - \$500 is awarded
 - 1 day off is added to an employee's vacation balance
 - May take multiple years to earn 4 coins

Nomination Process

- Submit Value Coin Award Nominations through the online form by <u>Clicking Here</u>. If you have any questions, please contact Jessica Smith (jessmith@coolsys.com).
- Nominations are submitted to each Region's/Company's leader or the executive with oversite for your department/company for review and selection.

Nomination Award Schedule

| Behavior Observed | Nominations Due | Review Period | Awards Presented | Winners Published in CoolTimes |
|----------------------|-----------------|---------------|---------------------|-----------------------------------|
| Jan 1-Mar 31 | March 31 | April 1-5 | April 8-12 | May 15 |
| Apr 1-June 30 | July 1 | July 2-12 | July 15-Aug 10 | Aug 15 |
| July 1-Sept 30 | Sept 30 | Oct 1-9 | Oct 14- Nov 11 | Nov 19 |
| Oct 1-Dec 31 | Dec 31 | Jan 3-14 | Jan 17-Feb 11 | Feb 18 |

Award Presentation

Managers present each selected winner with their coin in person using storytelling to highlight the employee's actions that are being rewarded. Each awardee is also recognized via CoolTimes.