



2019 Quarter 3 WINNERS!

Brett Wetzel, Supervisor, Service: Service Excellence

I am a new tech at this company and Brett is always available to help and give technical advice over the phone. I have completed many calls with Brett on the other line walking me through problems above my skill level. He is a huge asset to this branch and is invaluable. He truly is an inspiration to us all and is always willing to help everyone. *-Nominated by Ruben Macias, Service Tech - Level 5*

Goes above and beyond to help were ever and whenever he can. *-Nominated by Bruce Gibson, Service Tech - Level 3*



Pictured: Robert London, Brett Wetzel, Amy Freeman, and Jason Edwards



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Josh McCord, IT Support Technician: Service Excellence

I would like to recognize Josh McCord for the Service Excellence Coin for being a phenomenal representative of the IT Helpdesk and nothing short of a class act employee! A couple of examples stand out recently showcasing Josh's exemplary customer service: 1. The Call Center has been having issues with the Interaction Desktop phone system software we use to receive inbound customer phone calls and emails. Josh has tirelessly troubleshooted the issue, worked with Avtex (our PBX vendor), uninstalled and reinstalled the program for the agents to get them back online as quickly as possible. Another area Josh excels in is flawlessly setting up new hire profiles. His attention to detail is spectacular and every single New Hire ticket routed to Josh for support is always perfect. Bottom line, Josh is ALWAYS available when you need him and is happy to assist with every task. He is friendly, efficient and has an outstanding sense of urgency to get issues resolved as quickly as possible to minimize the impact to the my department and the business as a whole. We are so lucky to have him on our team! *-Nominated by Dana Erickson, Call Center Manager*

Patrick Lim, Administrator, IT Systems: Service Excellence

Issue: Managing Orchestration, Deployment and Execution of Server Patch Management for 150+ servers. Patrick worked with a consultant to implement SCCM patch management module and then internalized the patch deployment process to complete the task in a compressed window. He developed a patch roll out schedule working in tandem with applications team as well his peers and stuck to the plan till the end. Currently, 95% of the servers are patched with most recent security updates which is a great accomplishment considering some of the servers were never patched for over 10 years. Finishing up patching the remaining sticky servers are top on his priority. Patrick clearly understood the risk Coolsys was exposed to of having critical servers unpatched, highlighted by the last Penetration testing. He displayed tremendous sense of purpose, commitment as well as dedication of countless hours of his after hours time to get the job done. I am pleased to nominate Patrick for the Service Excellence Value Coin on the above accomplishment. *-Nominated by Tomy Joseph, Director, IT Infrastructure*



Pictured: Patrick Lim and Tomy Joseph



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Aurora Romero-Torres, Senior Representative, Accounts Payable: Service Excellence

AP had one key employee go out on medical leave and Aurora stepped in and took on extra work, trained temp employees and took a lead role in the department without being asked to do any of this. She was instrumental in the implementation of the SUA payment process spending tireless hours testing to make sure everything was in place and working correctly. She comes to work every day with an excellent attitude no matter what happens always maintains that and is always willing to do whatever it takes to get the job done and to help others. Cool Sys is truly lucky to have such a committed hard working team member who adds so much value to the company. She has been invaluable to the department as well as myself and the company and I cannot thank her enough. She really does deserve to be recognized not only by me and her team members but by the company for her dedication and excellence. *-Nominated by Ruth Loudenback, AP Manager*

Yvonne Solarez, Representative, Call Center: Commitment to Add Value

Summer is a crazy time for our business, especially the Call Center. This summer was especially painful as we were short handed and struggled in peak times having the proper coverage to meet our customers service levels. Yvonne Solarez really went above and beyond for both CoolSys and our customers stepping up to work 6 days a week (55-65 hours) for 2 straight months. Not only that, two of those days a week she worked an 8 hour shift from 5:00 am to 1:30 pm, went home, then returned 2.5 hours later to work another 5 hour shift from 4:00 pm to 9:00 pm only to come back to work at 5:00 am the next day to do it all over again. In addition to her commitment to the company, she always did it with a smile on her face and was happy and cheerful to the customer and her peers. The value coin is just a small token for the appreciation and gratitude I have for the help and support she provided to the department. *-Nominated by Dana Erickson, Call Center Manager*



EMPLOYEE RECOGNITION PROGRAM

VALUE COIN Awards

**SERVICE EXCELLENCE • INTEGRITY
ATTITUDE • COMMITMENT TO ADD VALUE**

They're just words until YOU put them into action!

The graphic features several 'Value Coins' in the background with inscriptions like 'COMMITMENT TO ADD VALUE', 'INTEGRITY', and 'SERVICE EXCELLENCE'. The text is set against a blue and red background with a white banner for the award categories.

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Elana Jones, Administrative Assistant: Commitment to Add Value

As soon as CoolSys Energy Design opened our Fullerton, CA office, the need for strong administrative support was evident. The already impressive engineering team was in need of a local, full-time administrative assistant to support their growing needs. From the day Elana was hired, her commitment to add value to the team was clear. She is a fast learner with a strong drive to understand the business as well as fulfill her responsibilities on a daily basis. She goes above and beyond and epitomizes the “can do” attitude that CoolSys Energy Design looks for in all of its team members. Thank you, Elana, for everything that you do! *-Nominated by Ben Rosenzweig, Vice President of Operations*



Pictured: Ben Rosenzweig and Elana Jones



2019 Quarter 3 WINNERS!

Justin Barta, P.E., Refrigeration Engineer / MEPR Project Manager: Service Excellence

Justin has grown exponentially in the past year, showing his prowess for project management and his genuine ability to appease clients and keep them happy. Just recently, a rather large client began a very important program to replace all of their R22 equipment across their entire enterprise. CED was tasked with taking on a very large number of projects, and executing them in a very short time period. Through Justin's unique form of organization and compartmentalization, he has single handedly managed to navigate his team through this daunting task, delivering high quality refrigeration and electrical designs to the client on time. *-Nominated by Joseph Sigg, Refrigeration Department Head*

Justin Barta's commitment to service is unmatched. Given one of our toughest clients, during one of their most critical times, he immediately rose to the challenge without question. (Although sometimes I think he wishes he did ask some questions...) Justin's dedication to project excellence and meticulous detail has displayed in abundance. He has a steady attitude and keeps the team on task with a smile on his face. He services our client(s) and represents our company with the highest standard of service. While he has always been an exceptional designer and teammate, Justin's has shown an incredible ability to lead when presented with a (nearly unmanageable) task. While I have always been impressed with Justin as an engineer, lately I find myself incredibly proud of him as a person. He is growing in leaps and bounds while facing these new problems and tasks and each day is stronger than the last. I know if I have the opportunity to read this to Justin, he will be thinking, "A. Please stop giving me all this attention and B. I couldn't do it without the help of my team." This attitude, this lack of a need for thanks and complete appreciation of his team, are why he is exceptional and why deserves the commitment to service award.

Justin – I could have nominated you for any of the Value Coin categories because your commitment, integrity, attitude and service excellence are all exceptional. Thank you for being such an amazing contributor to our team and for making us all feel like we can conquer anything with some ginger cookies and a great excel spreadsheet. *-Nominated by Briana Walsh, Vice President*



2019 Quarter 3 WINNERS!

John Clary, Refrigeration Manager: Commitment to Add Value

John is one of the hardest working guys I know. He is in the middle of a pretty serious personal crisis, but you could never tell by his consistent, and persistent drive to provide excellent support for one of our largest clients. He works incredibly long days, without a complaint. His quiet and humble demeanor hide what is a stellar and extensive history within our industry. As he has come from the field into a technical position, he is a rare gem of practical knowledge and grounded sensibility. He is absolutely an invaluable asset to our company. *-Nominated by Sam Cantrell, Sr Engineer*

Siswitha Yadlapati, Electrical Engineer: Service Excellence

Ever since we entered a busy season at work, a lot fell on her plate. She has been dedicated to meet deadlines and client needs. She's worked so many late nights and early mornings at the office; her commitment and hard work does not go unnoticed. I just wanted to show her my gratitude in the effort she has and is willing to put in. *-Nominated by Mauricio Melgar, Mechanical Designer/Project Manager*

Alan Rogers, Project Manager: Commitment to Add Value

Alan continuously adds value to both CoolSys and most importantly our customer Albertsons Co's. Alan went above and beyond to identify a qualified distributor rebate program with Efficiency Maine that allowed the Shaw's banner to implement a number of lighting retrofits that would not have been approved had rebates not been available to drive the overall project costs down to meet corporate standards. This seems like standard practice, but the process presented many challenges in that Albertsons has a national lighting agreement to purchase all of their lighting materials through Signify. This automatically disqualified Albertsons from the lighting rebates available, but Alan took it upon himself to identify a local distributor that he could get qualified under the program requirements and worked directly with Signify to allow this distributor to purchase the materials at Albertsons corporate pricing and thus allowing Albertsons to qualify under program requirements Alan added tremendous value to our customer allowing them to implement over \$1MM in energy efficiency projects in Maine for the Shaw's division that would otherwise not have been approved had it not been for his efforts. A big thank you goes out to Alan from both CoolSys and the Albertsons Energy team, outstanding job! *- Nominated by Chris Silman, Director Energy Solutions*



2019 Quarter 3 WINNERS!

Frank Croak, William August, Brian Fournier, All Account Managers: Service Excellence

Billy, Frank, and Brian went above and beyond to support the Star Market TD Garden new store EMS installation in Boston, MA. This new store was an extremely high profile project that took a tremendous amount of effort on behalf of the team. This was the largest EMS project by revenue, at over \$600k, that the CES team has ever completed. They spent countless hours at the store to ensure a seamless installation and were commended by individuals from both Albertsons corporate and at the division level for such an outstanding job. The store had its grand opening on 9/20 and everything was executed perfectly. One item of note here is the team was working with an installer who had never worked in a supermarket before this project due to union labor requirements. This would generally be a major concern, but Billy, Frank, and Brian all hold years and years of experience and were trusted to complete this project utilizing such a "green" contractor. It was a great move on the customers behalf to trust this team and they even commented that it was worth every penny having the CES team involved.

To read a bit more about this massive project visit the following link:

<https://www.bostonglobe.com/business/2019/09/18/new-star-market-will-open-friday-west-end/wsdHetYeP7SjRVfLqLxhLM/story.html>

Billy, Frank, and Brian, outstanding job and thank you for all your efforts in supporting our customer in executing such an important project! *-Nominated by Chris Silman, Director Energy Solutions*

Robert Eidson, Director: Attitude

What can i say?! I have never had the privilege of working with someone that has a similar work ethic. I have seen Robert working nights weekends and way too many hours. He is the most supportive manager I have ever had in the 22 years I have been with this company. He is a manager that challenges you to be the best that you can be. Not that he wants the recognition for a coin, but he more than deserves it. Robert's attention to detail, dedication to the job and company and most important the people, he more than exceeds the requirement for the value coin. *-Nominated by Steve Gayle, Business Intelligence and analytics*



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Wes Sis, Account Manager: Attitude

Wes Sis has one of the most positive attitudes I have ever seen. Following a horrible accident earlier this year and a long road to recovery he rejoined our team at CES supporting the Albertsons energy efficiency projects and has had a positive outlook since his return even as he worked through physical therapy and the pain involved with such an accident. It is honestly amazing to see his progress and the attitude he has had since his return. Wes had been somewhat restricted in his duties yet has been willing to jump in and help his team out wherever possible. He continuously works to take on more responsibility following his return and it has been a huge help in working towards meeting our team objectives this year. Keep up the great work Wes and please keep up that positive attitude. It is infectious and drives other team members to think the same way you do. Thanks again Wes and we are so happy to have you as a member of this team! *-Nominated by Chris Silman, Director Energy Solutions*

Jeff Marin, Branch Manager: Service Excellence

Jeff Martin consistently goes above and beyond to make sure our customer's needs are met. I have seen him run after hours service calls during the summer after working a full day in the branch. He is a true example of what it means to lead from the front. The level of communication from his Branch is unparalleled and we rarely, if ever, need to request an update from them. We have watched RFI's drop and retention rise in his area due to his proactive communication. *-Nominated by Zander Tatum, Lead Account Manager*



2019 Quarter 3 WINNERS!

JENNIFER DOUSE, CUSTOMER EXPERIENCE MANAGER: Integrity

IT IS A SHAME TO HAVE TO CHOOSE ONLY ONE VALUE TO RECOGNIZE; AS I STRONGLY FEEL JENNI EMULATES ALL THESE QUALITY TRAITS AND MANY MORE. JENNIFER IS AN EXTREMELY DEDICATED EMPLOYEE/BOSS/COWORKER AND IT SHOWS IN ALL THAT SHE DOES DAY IN AND DAY OUT WITHOUT FAIL. IN FACE OF ESCALATED ISSUES SHE GETS THE RESULTS FOR CLIENTS AND CO-WORKERS ALIKE; WITH SUCH POISE, GRACE, AND DIGNITY. HER ABILITY TO KEEP CALM AND FOCUSED WHILE MAKING SURE SOLUTIONS ARE THE GOAL IS ADMIRABLE. JENNI PROVIDES AND MAINTAINS AN ENVIRONMENT IN WHICH ANYONE FROM ANY DEPARTMENT CAN COME TO HER AT ANYTIME TO DISCUSS WHATEVER QUESTIONS AND OR CONCERNS THEY MAY HAVE. SHE IS FIRM BUT FAIR. PROFESSIONAL YET DOWN TO EARTH. JENNI IS AN AMAZING EXAMPLE OF HOW UPPER MANAGEMENT SHOULD CONDUCT THEMSELVES. ALL THESE WONDERFUL QUALITIES MAKE IT SO EASY TO RESPECT AND LOOK UP TO HER. SHE INSPIRES ME NOT ONLY TO DO BETTER, BUT TO BE BETTER IN MY WORK ETHIC AS I CONTINUE TO GROW AND EXCEL AS AN EMPLOYEE FOR LEGACY AIR. JENNI IS A SHINING EXAMPLE OF WHAT THESE COINS ARE MEANT TO REPRESENT AND INSPIRE OTHERS TO BE STRONG, HARDWORKING, DEDICATED, PASSIONATE AND ETHICAL. *-Nominated by AUDREY KOPSA, JR ACCOUNT MANAGER*

Matt Ballinger, ASM: Service Excellence

Matt has been a great example of fortitude and perseverance in our branch. As our branch has not had dispatchers that frequently, Matt has taken on the role himself while maintaining his responsibilities of Assistant Service Manager and even organizing quotes parts and labor to an extent that would tax three let alone just himself. Matt is always supportive and steadfast source of assistance in Washington. In my mind he is a great example of what it means to have pride in ones work. As they say, the high tide raises all ships. *-Nominated by Emmett Barron, Service Technician*

Matt is very thorough and helps tremendously not only in the office but all the techs he takes care of. He is an unsung hero *-Nominated by Matthew switzer, Tech*



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Sandy Krohn, Payroll & HR Generalist: Attitude

She always has the best attitude. Smile on her face, willingness to help whenever in need, very easy to talk to, and amazing personality!

Sandy is the best :) *-Nominated by Savannah Coon, Accounting*

Dan Jones, Foreman: Attitude

Being part of the busiest and best construction crews in Sacramento, Dan had a hard time stepping down due to a torn calf muscle. He was told by doctors and management to stay out of the construction field and let his body heal. For the next 6 months, inside the office sitting at a desk, became his new post. Dan remained positive and even more valuable to the team by assisting myself and the construction team. Dan's experience helped me learn how to bid construction opportunities better, ask better qualifying questions and walk jobs with a different perspective. He did this with a smile on his face, a positive attitude and great interaction with clients in person and on the phone. Even though he was limping, those actions resulted in RSI winning local projects for Fat Cat Bakery and Davis Food Co-Op to name a few. Dan's calf muscle healed and he is back as a Foreman running successful projects. I appreciate Dan's can-do attitude, infectious smile and positive work ethic! He is a valuable member of our construction team and future leadership.

-Nominated by Cyndi Soares, Business Development

Mark Field, Account Manager: Commitment to Add Value

Mark provided a quote and oversaw a very detailed refrigeration electrical project for Food for Less. The revenue was over \$132,000 with margin results of over 60%. Mark utilized internal labor resources/material instead of out sourcing or purchasing additional material. Mark provides a huge value to the service team with his everyday knowledge and his great customer service. *-Nominated by John Nunez,*



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Matt Chapple, Account Manager: Commitment to Add Value

Matt, who manages the Smart & Final account, took the time to proactively inspect a new store that was installed by another contractor. Matt was thorough in his findings and identified numerous inconspicuous issues that should've been addressed during start-up/installation. He took the time to document the concerns and educate the client about the noted issues. These actions effectively saved RSI numerous tedious labor hours and cost burden to our MAC. Had Matt not caught this, it would've easily translated to thousands of dollars in non-billable costs to our MAC as well as a huge labor burden on the field and store operations. In addition, with Adam Tan's transfer to another region, Matt has taken on a significant load with newly assigned high-volume accounts such as Wal*Mart, Grocery Outlet and Target. Kudos to Matt for his Commitment to Add Value. *-Nominated by Way Chiu,*

Mohanna Wooten, Service Analyst: Commitment to Add Value

Mohanna is a valued team member in our Billing/Payroll Department. Mohanna shows commitment to add value with her can-do attitude, production and quality of work. Mohanna not only contributes largely in her quality and production of processing invoices and payroll, but acts as a trainer to colleagues. She has trained fellow colleagues in the process of customer invoicing and payroll reconciliation, helping to build a more knowledgeable support team. Mohanna's willingness to help, assists in creating a team that works collaboratively together to meet billing and payroll posting goals. *-Nominated by Carol Otterness,*

Sierra Martinez, Representative, Regional Operations: Service Excellence

Sierra has always been willing to take on any challenge to help support the business. Whether it's high level reporting, extra shifts, or learning new roles she has been committed to not only growing herself but working in a way which helps support our growing business. Sierra has been willing to function in every role in the 942 administrative department in one capacity or another. She helps to train other team members, has great attendance, and always has a great attitude. She is a pleasure to have on the team and we are always grateful for all of her hard work. *-Nominated by Keisha Thomas, Manager, Regional Business*



2019 Quarter 3 WINNERS!

Michael Reed, Service Tech - Level 7: Commitment to Add Value

Since Michael Reed has been brought to this branch he has shown nonstop dedication to getting the job done correctly and going above and beyond on every call. *-Nominated by Jason Clark, Manager, Service*

He's willing to show up and help or answer technical questions day or night 7 days a week. He also leads by example. He puts in more hours than anyone on my team. He's definitely committed to adding value to our company whenever he gets a chance. *-Nominated by Jamell Dixon, Service tech*

Mary Martin, Dispatcher: Service Excellence

There is not a day that goes by that Mary does not present amazing customer service, whether it is towards the technicians she speaks to on a daily basis, others in the office, or our customers. She demonstrates a professional and caring attitude with ANYONE she comes into contact with. She is a true joy and positive light within our office. *-Nominated by Holly Perry, Senior Purchasing Agent*

Mary is constantly going above and beyond to make the technician & customer experience better. All of her DAL team is extremely thankful to have her as part of the team!

-Nominated by Michelle (Aburto) Nares, Director, Operations

Mary is by far the best dispatcher I have come across in my years of working in this trade. She checks in with me several times a day to give me updates, and performs above and beyond her duties. When she is dispatching my technicians I don't have to worry about any missed etas, or wrong techs being sent. She knows all 45 technicians' strengths and weaknesses and can dispatch accordingly in an efficient manner. She is fantastic at her job and deserves the recognition for it! *-Nominated by Matthew Roth, Service Manager*

Elvis Leon-Avila, Service Tech - Level 3: Attitude

Elvis is always willing to stay and get the correct repair done. Elvis is already willing to lend a hand when he is called upon. Elvis is willing to take calls in his general area even when he is not on call. Elvis goes above and beyond. *-Nominated by Robert Kinnison, Service Tech - Level 5*



2019 Quarter 3 WINNERS!

Matthew Roth, Manager, Service: Service Excellence

Message from our VIXXO Customer: "We wanted to give a big shout out to Matt Roth, the relatively new Service Manager here in Dallas. He is extremely responsive, jumps on things right away, helps out every time we ask and is a pleasure to work with. He has made a huge positive impact since he has taken over in Dallas. Please pass on our sincerest gratitude for his excellent service."

-Nominated by Michelle (Aburto) Nares, Director, Operations

Matt has taken over as service manager in the DFW area since doing so he has put into place new guide lines for the service department. He has set up new ways to be more efficient and more organized inside the office and for the service techs that work for him. He has also helped out his fellow techs with on call when they were so busy they were having a hard time keeping up with the calls. He took his personal time to help them to catch up so the can get off and spend time with their families. Matt has a great attitude which reflects this to his techs and even when they are busy they all help to get the jobs done. *-Nominated by Mark Fowler, Foreman-Refrigeration*

I am Nominating Matt Roth for Excellent Customer Service. Matt is new to the Service Managers position and has excelled from day 1. Matt has gotten great feedback from multiple customers. First is Vixxo . Sumit Kar Senior Director of Operations sent the following email "Anthony/ Alex – We wanted to give a big shout out to Matt Roth, the relatively new Service Manager here in Dallas. He is extremely responsive, jumps on things right away, helps out every time we ask and is a pleasure to work with. He has made a huge positive impact since he has taken over in Dallas. Please pass on our sincerest gratitude for his excellent service." This is great feedback from a very demanding customer. The accolades don't stop there. I have received multiple phone calls and emails from the likes of Target and Chipotle. Matt's Service excellence doesn't stop there. He has gotten great feedback from our internal support systems as well. From his work with Dispatch to Purchasing even coordinating Matt has gotten nothing but positive Feedback. I couldn't be happier with my decision to move him into the Service Managers role. Thank You Matt for all you do and looking forward to your continued success. *-Nominated by Jason Edwards, Regional Director, Service*

Scott Lee, Service Tech - Level 4: Service Excellence

Arrived technician shows great work ethic , I have received great compliments on his work , he shows availability after hours numerous times *-Nominated by Michael Williams, Supervisor, Service*



2019 Quarter 3 WINNERS!

Timothy Mello, Manager, Installation: Service Excellence

Tim has been great at helping me to get all my Kroger jobs done and making sure the guys have the correct parts to do the job never fails to answer the phone (even when on vacation), if I need help. He is my nominee. *-Nominated by Alan Parker, Strategic Account Manager*

Bradley Rodriguez, Service Tech - Level 3: Commitment to Add Value

Bradley is always ready to take on any job and run with it Bradley does a great job of communicating with the customers and co workers. Bradley is always looking to add value to the team!!!! *- Nominated by Dana Phillips, Service Tech - Level 7*

Eric Potter, Service Tech - Specialty: Attitude

Eric is a very positive influence to his team and the growth of our foodservice division. In order to help his branch, he did cold sales and brought on 15 new KFC sites along with multiple other customers. Anybody who ever calls Eric is always going to be treated with professionalism, and he does not let any circumstances affect his job. He's an example for our team! *-Nominated by Bernie Igoa, Service Manager*

Gilbert Rivera, Service Tech - Level 5: Integrity

He comes to Portland and works pretty much non stop and covers everyone's on call without question. I barley know him but without a doubt, if anyone deserves some recognition it should be him. *- Nominated by Kenneth Miller, Service Tech - Level 3*





2019 Quarter 3 WINNERS!

Michael Jones, Service Tech - Level 2: Commitment to Add Value

I would like to take the time and nominate my tech Michael C. Jones. He is always so willing to help out and is a great team lead. He goes the extra mile even though given the extra responsibilities of running the c-store guys and has an awesome attitude about everything he does. He contributes to the team greatly. I feel honored to have him on our team. Super fun to work with and has awesome communication skills, keeps me updated on everything going on out in the field with his techs and his jobs. He most definitely adds value to our team! *-Nominated by Victoria Lira, Dispatcher*

Michael Scissel, Journeyman-Refrigeration: Attitude

Project after project Michael always has a positive attitude and personal pride with his work he adds to every task. This last week we put in around 100 hours between two projects within 100 miles of each other. Long days and nights some double shifts. You could tell he was exhausted but he kept moving forward so we could finish on time. *-Nominated by Brian Blackburn, Foreman- Refrigeration*

Aaron Streeter, Service Tech - Level 1: Attitude

I have been working in the Miami Service branch for a few months now. I have worked with Aaron Streeter on several occasions. No matter the time of day or night that I have worked with him, he has always maintained a positive attitude towards the situation at hand. Refrigeration service calls can be much like a boxing match that you show up to, after already having been in a few that day. Aaron has demonstrated good attitude and persistence towards finding the problem and providing a solution. *- Nominated by Andy Burkett, Service Tech - Level 7*

Derek Meehan, Service Tech - Level 6: Service Excellence

Derek solved an ongoing refrigeration rack alarm issue at our new Aldi installation in Yulee, Florida. His skill set, professionalism and ability to communicate with our customer set him apart from most techs. *-Nominated by Bill Ackerman, Enterprise Account Manager*



2019 Quarter 3 WINNERS!

Kenneth Hutchinson, Start-Up Technician: Commitment to Add Value

Kenny stepped up to the task of running a Target remodel after the previous Foreman left. As the new foreman, Kenny was doing everything in his power to keep the job on schedule and was able to handle any issues that would arise. While also handling the job, he was able to teach myself and many other fellow co-workers an extremely wide variety of things. He has vastly expanded the refrigeration knowledge of myself, as well as other employees. He has been an excellent leader, as well as an excellent teacher. He teaches in a way helps everyone understand; Thus making us all more valuable on future projects too come. The things Kenny has taught me will stay with me throughout my refrigeration career. He's is deserving of every award on this list, but his commitment to add value to our company is outstanding. *-Nominated by Ryan Hansen, Apprentice 1-Refrigeration*