



## CAMPAIGN FAQs

### **Why should I donate to the CoolSys Cares Employee Relief Fund?**

The CoolSys Cares Employee Relief Fund provides financial relief to eligible CoolSys employees financially impacted by a natural or manmade disaster or military deployment. While CoolSys donates to the Fund regularly, to make sure it's fully funding, the Fund needs additional support. We are grateful for our generous CoolSys team members who support their fellow employees during times of crisis.

### **How can I donate to the CoolSys Cares Employee Relief Fund?**

Visit <https://app.mobilecause.com/vf/CCERF> to find your team's fundraising page. Click Make a Donation and use your credit card or PayPal to donate. For other donation options and more information, check out our donation FAQs in [English](#) or [Spanish](#).

### **I donated earlier this year, will my donation be counted towards the team competition and raffles?**

Yes! All donations made in 2020 will be counted towards your team's totals. If you donated prior to December 2020, you will be eligible for the final raffle but not the weekly raffles. To gain entry to a weekly raffle, you must donate that week.

### **I donated to the wrong team. Can my donation be applied to my team?**

Unfortunately, no. Your donation will be applied to the team you have donated to.

### **I did not donate to any team. Can my donation be applied to my team?**

If your donation is not already associated with any team, we will add your donation to your team at the end of the competition. However, you must donate to your own team to get a weekly raffle ticket.

### **Can I donate using payroll deductions?**

Unfortunately, donating via payroll deductions will not be available for this campaign. We expect to have this option available next year.



**Can I win a raffle more than once?**

Each entrant can only win a weekly prize once. You will be entered into each week's raffle if you have donated at least \$10 that week and have not yet won a prize. If you win a weekly prize, you will still be eligible for one of the grand prize drawings.

**What is the CoolSys Cares Employee Relief Fund?**

The CoolSys Cares Employee Relief Fund was created in partnership with Emergency Assistance Foundation (EAF) to help employees who are facing financial hardship immediately after a natural disaster or an unforeseen personal hardship. The CoolSys Cares Employee Relief Fund relies primarily on individual donations from employees and support from CoolSys to fund this program. Every contribution helps and when combined with the donations of others, can provide a tax-free grant to help a fellow employee in need when they are facing the unexpected.

**I am experiencing financial difficulty due to a manmade or natural disaster or a military deployment. How do I apply for assistance?**

Learn if you are eligible for a grant by checking out our FAQs in [English](#) or [Spanish](#). If you are eligible, [apply here](#).

**I have question that is not listed here.**

Reach out to Jessica Smith at [jessmith@coolsys.com](mailto:jessmith@coolsys.com) with further questions.